



Wayne Memorial  
*Community Health Centers*

# 2025 **IMPACT** REPORT





Wayne Memorial  
Community Health Centers

# OUR MISSION. OUR PURPOSE. OUR COMMITMENT.

Wayne Memorial Community Health Centers creates and sustains healthy rural communities by providing accessible, high quality medical, dental and behavioral health care for all, while recognizing and addressing other factors that influence health outcomes.

We exist to ensure that every person in our rural community, regardless of income, background or circumstance has access to compassionate, high-quality and affordable healthcare. Our purpose is to remove barriers to care, support wellness across the lifespan and strengthen the health of communities we serve.

## CORE VALUES

Core Values are the foundation that directs our daily actions and reinforces what’s most important in our work.



### ABOUT OUR ORGANIZATION

Wayne Memorial Community Health Centers (WMCHC) is a progressive, multi-specialty group of physician practices offering primary care, women’s health, pediatrics, behavioral health, dental, podiatry, and walk-in care services throughout Northeastern Pennsylvania.

As a Federally Qualified Health Center, WMCHC is dedicated to providing accessible, high-quality care to all, regardless of income or insurance status, in a patient-centered environment. WMCHC was created in 2007 with the first primary care office opening in January, 2008.

# GUIDING THE FUTURE

## A message from the CEO & Board Chair

Dear Community Partners, Patients, Staff, and Supporters,

As we reflect on 2025, we are filled with pride and gratitude for the progress we have made together. This year has been defined by growth, innovation, and a deepened commitment to the health and well-being of the communities we serve. As a Federally Qualified Health Center, our mission remains clear: to provide high-quality, accessible, and compassionate care to every individual who walks through our doors—regardless of circumstance.

Building on those findings, we convened community stakeholders across health care, education, housing, public health, faith-based organizations, and local government to form a collective impact collaborative. Together, we are aligning strategies, sharing resources, and committing to measurable outcomes that address social drivers of health and improve long-term well-being. This collective approach ensures that solutions are community-informed, coordinated, and sustainable.

Access to care remains at the heart of our work. In 2025, we expanded primary care services to meet growing demand, enhanced our walk-in capacity to provide timely treatment for acute needs, and advanced an innovative design to behavioral health services. By further integrating behavioral health into primary care and strengthening care coordination, we are ensuring that whole-person care is not just a vision—but a daily practice.

Recognizing that access also depends on clear communication, we launched a redesigned website to better serve our patients and partners. The new platform offers intuitive navigation, clearer service descriptions, and easier identification of care delivery locations. Whether scheduling an appointment, learning about programs, or finding the nearest clinic, our community now has a more accessible and user-friendly digital front door.

Our progress would not be possible without our exceptional team. We remain deeply committed to workforce development—creating pathways for professional growth, expanding training opportunities, and fostering a culture of continuous learning that strengthens both individual careers and organizational excellence. By supporting and honoring our workforce, we ensure that our patients receive the highest standard of care delivered with dignity and respect.

Beyond our clinical walls, we continue to actively engage with the community through outreach events, partnerships, service initiatives, and volunteerism. We believe that health extends far beyond the exam room, and we are honored to stand alongside our neighbors in service, advocacy, and shared purpose.

As we look ahead, we remain guided by our mission, strengthened by collaboration, and inspired by the trust you place in us. Thank you for your partnership, your support, and your belief in a healthier future for all.



**Teresa R. Lacey**  
Chief Executive Officer

Wayne Memorial  
Community Health Centers



**Greg Capitolo**  
Chairman of the Board

Wayne Memorial  
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# REVENUE & EXPENSES

The majority of Wayne Memorial Community Health Centers' budget is invested in our workforce. By providing meaningful employment to individuals who live in the communities we serve, we are able to deliver outstanding healthcare while making a significant contribution to the local economy!



## REVENUE BY TYPE

Insurance / patient

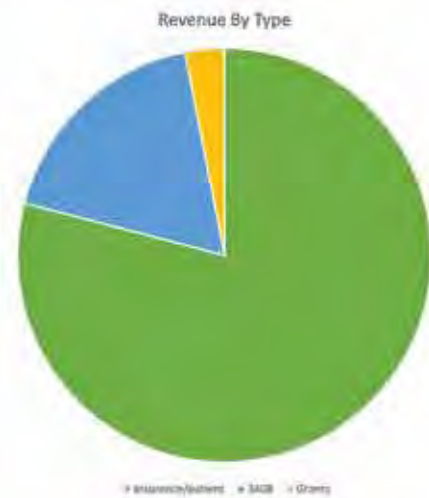
77.47%

340B

17.5%

GRANTS

3.03%



## EXPENSES

Workforce

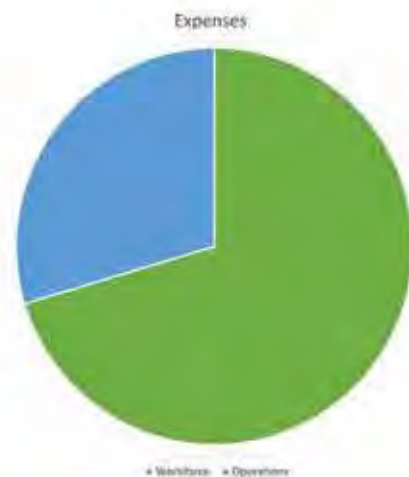
70.33%

or \$45,018,339

Operations

29.67%

or \$18,993,556





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# CLINICAL CARE 2025



TOTAL UNIQUE PATIENTS SERVED  
TOTAL VISITS

57,212  
222,659



**MEDICAL**  
# OF PATIENTS  
VISITS

52,500  
161,108



**DENTAL**  
# OF PATIENTS  
VISITS

8,371  
23,522



**BEHAVIORAL HEALTH**  
# OF PATIENTS  
VISITS

3,435  
31,633



**CASE MANAGEMENT**  
# OF PATIENTS  
VISITS

2,533  
3,027



**PODIATRY**  
# OF PATIENTS  
VISITS

1,411  
3,369



**INTEGRATED BEHAVIORAL HEALTH SERVICES**  
# OF PATIENTS  
VISITS

1,880  
4,792



**MEDICARE ANNUAL WELLNESS VISITS**  
VISITS

3,109



## Accountable Care Organization

WMCHC is a member of the Aledade Accountable Care Organization (ACO). Through our partnership we are committed to finding new ways to deliver high-quality care, achieve better patient outcomes and lower health care costs. We are proud to play a role in creating a health care system that is good for patients, good for practices and good for society.



## WMCHC Received \$100K Grant from AllOne Foundation & Charities

In 2025, Wayne Memorial Community Health Centers (WMCHC) was one of 10 organizations to receive a \$100,000 grant from AllOne Foundation & Charities. The awards, referred to as Founders' Impact Grants, were given in celebration of AllOne's 10-year anniversary which culminated at an event held October 10th. WMCHC budgeted the funds for patient-focused initiatives including Reach Out and Read Program, Point of Care Lead Testing and Spot vision screeners.

WMCHC CEO Teresa Lacey presented with a Founders' Impact from AllOne Foundation & Charities CEO John Cosgrove at WMCHC's Sterling Pediatric Center in Lake Ariel, PA.



## Access to Mental Health Services Aided by Moses Taylor Grant

In July of 2025, Wayne Memorial Community Health Centers (WMCHC) was awarded a **\$150,000** grant from **Moses Taylor Foundation** to support and expand its Integrated Behavioral Health Program.

The funding has helped increase access to mental health services by embedding behavioral health providers directly into WMCHC primary care practice sites including Carbondale, Forest City, Hamlin, Highland

Physicians, Sterling Pediatrics and Honesdale Women's Health Center.

Board-certified Psychiatrist and Medical Director of Integrated Behavioral Health at WMCHC, Tuhin Gupta, MD, says, "studies have shown that strong collaboration between physical and mental healthcare teams leads to significant improvement in overall health, patient satisfaction, and quality of life measures."

The care model ensures patients receive coordinated, whole-person care by bringing mental health professionals, primary care providers and consulting psychiatrists together through the efforts of a Behavioral Health Care Manager.

"We are grateful to Moses Taylor Foundation for this investment in the health of our patients," stated WMCHC CEO Teresa Lacey, RN, BSN.

Any established WMCHC primary care patient experiencing depression, anxiety, dealing with an acute stressor or struggling to manage a chronic medical condition may be referred for services at one of the sites by speaking to their PCP.





# ENABLING SERVICES

## WEIGHT LOSS VICTORY



BEFORE

Paul Coar, a 69-year-old man from South Canaan, PA, knew his need to lose weight was impacting his overall quality of life, "I had no energy and I couldn't breathe well." He was referred to the Wayne Memorial Community Health Centers (WMCHC) Weight Loss Program by his primary care physician, Dr. Charles Aronica of the Hamlin Family Health Center. At his initial Weight Loss Program appointment, Paul had a BMI of 40.76 and weighed 284.38 lbs. Over the course of a little more than a year, Paul attended 11 sessions, kept appointments with his weight loss program provider and through a combination of counseling, coaching and use of weight loss medications, managed to lose 79 lbs.

After going through his weight loss journey, Paul says he can't believe how much better he feels and indicates this experience was one of the best things he has ever done. "I couldn't walk 200 feet without having to stop and rest to catch my breath. Now I can walk a mile," he said.

After a year in the program, Paul was determined to keep going, "Twenty-one more to go for 100. As I came upon one year, I set my goal higher!"

## Bringing **Reach Out** and **Read Program** to **Families**

Wayne Memorial Community Health Centers (WMCHC) was approved as a partner with the Reach Out and Read Program in November of 2025. Families coming into WMCHC pediatric offices for well-child visits --from infancy through age five -- receive a new, age-appropriate book to take home and enjoy together. At the end of the program, each Reach Out and Read child will have a library of between 8 - 10 books before entering kindergarten. "Since arriving at WMCHC it has been my dream to bring this program to our patients and their families," stated Veronica Cellini, MD, WMCHC Pediatric Services and medical champion, Reach Out and Read Program. "I have seen the positive impact it can bring to a child's life, not only by encouraging early literacy but also through promoting a bond between caregiver and child."

As part of the program, parents learn how to best engage their child in reading and interact with text and images to help them follow along. The benefits of reading aloud are emphasized by WMCHC providers who encourage parents to make it part of their daily routine.

WMCHC was able to launch the Reach Out and Read program through the generosity of \$15,000 in grant funding from AllOne Foundation & Charities. "We are grateful to have this wonderful program in our pediatric health centers," stated Teresa Lacey, RN, BSN, chief executive officer, WMCHC. "It gives us another opportunity to support families and help build strong futures -- one story at a time."



Photo: Amy Cellar, LPN, WMCHC Reach Out and Read coordinator; Veronica Cellini, MD, WMCHC Reach Out and Read medical champion; two-year-old Russell Velez, patient of Sterling Pediatric Center with mom, Charity-Beth Velez, of Lake Ariel.



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# ACCOMPLISHMENTS



**ACCME**  
ACCREDITED

## WMCHC Among the Elite in Offering CMEs

Wayne Memorial Community Health Centers (WMCHC) received approval from the Accreditation Council for Continuing Medical Education (ACCME®) in early 2025. This means WMCHC is able to offer CMEs to its own physicians and healthcare professionals for trainings and presentations. There are only 1,600 accredited organizations across the country!

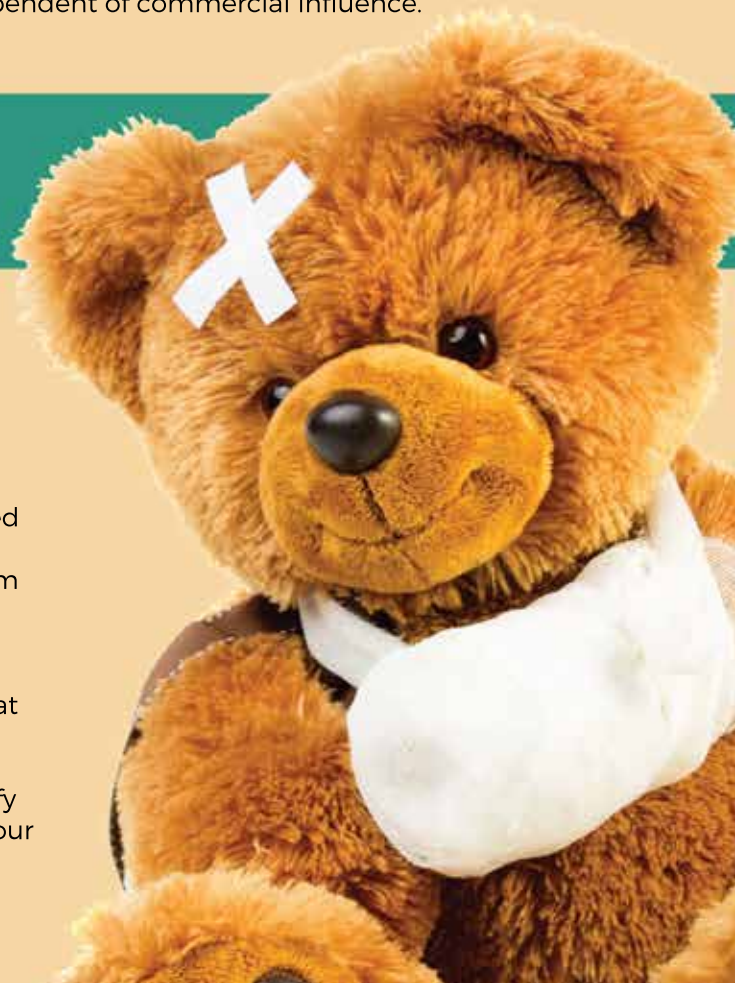
Accreditation in the ACCME System seeks to assure the medical community and the public that WMCHC delivers education that is relevant to clinicians' needs, evidence-based, evaluated for its effectiveness, and independent of commercial influence.

Because children don't  
always get sick on schedule,

## Pediatric Walk-in Hours at Sterling

Because children don't always get sick on schedule, Wayne Memorial Community Health Centers, expanded access to care for families by making Pediatric Walk-in hours available Sunday through Wednesday from 10 am to 7 pm at the Sterling Pediatric Center in Lake Ariel.

Walk-in Care is available to those from birth to 18 years old. Providers who specialize in pediatric medicine treat acute issues such as cold, flu, ear infection, sore throat, minor injuries and lacerations. Appointments are not necessary. However, calling 570.689.7565 ahead to verify days and hours of operation - or scheduling through your WMCHC primary care office is recommended.





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## Lake Ariel Family Health Center Open

Wayne Memorial Community Health Centers (WMCHC) expanded access to care by adding a tenth primary care practice to its network of offices in February, 2025.

When Mark Murnin, DO, Hamlin-based internal medicine physician of more than 30 years officially became a medical staff member of WMCHC, his practice at 358 Hamlin Highway was renamed the Lake Ariel Family Health Center.

The availability of another physical location in the Hamlin area allowed WMCHC to increase its footprint, offer affordable care to patients and ultimately meet community needs.



## Click, Connect, Care ... Visit our New Website

With the launch of its newly redesigned website [www.wmchc.net](http://www.wmchc.net) Wayne Memorial Community Health Centers, offers streamlined navigation and an overall improved user experience. Whether you're searching for a provider's phone number, logging onto the patient portal, inquiring about affordable care or searching for a new career --- our website provides convenient access to the services you need.



# Bigger Space

## for Little People



Renovations to the Waymart Pediatric Center started in July and were completed by October, 2025. The reconfiguration of space resulted in a second front desk space and one additional exam room. The remodel created an improved flow for rooming patients which adds to the comfort of both patients and their parents.



### MAKING DENTAL SERVICES **MORE** ACCESSIBLE

## School Based Dental Services

Wayne Memorial Community Health Centers (WMCHC) works with some local school districts to make dental services more accessible. This program is staffed by Lori Wood, a Registered Dental Hygienist who has received specialized training and earned additional certifications as a Public Health Dental Hygiene Practitioner and a Community Dental Health Coordinator. Lori is highly qualified to perform dental hygiene services, fluoride treatments, sealants and screenings to determine if follow-up care will be necessary.



## INTEGRATED BEHAVIORAL HEALTH AT WMCHC

# Whole-person Care with Integrated Behavioral Health



Recognizing the importance of providing whole-person care and to improve access to mental health services, Wayne Memorial Community Health Centers (WMCHC) began offering Integrated Behavioral Health Services in 2025. This collaborative team approach provides behavioral health within a primary care office setting.

Services are tailored to each patient's needs and may include: behavioral health screening, real time assessment, preventative care, and brief or expanded therapy on a flexible schedule. Patients may be treated for any of the following: depression, anxiety, feeling overwhelmed, dealing with an acute stressor or struggling to manage chronic medical conditions.

**In order to utilize integrated behavioral health services, individuals must be an active patient with WMCHC and are encouraged to talk with their primary care provider for a referral.**

## MEET OUR TEAM



**Tuhin Gupta, MD**  
Medical Director  
Child and Adolescent Psychiatrist  
Sees Pediatric and Adult patients  
Telehealth only



**Adharsh Sahadevan, MD, MPH**  
Geriatric Psychiatrist  
Sees Adult and Geriatric Patients  
Hamlin FHC  
In-person and telehealth visits



**Keishla Figueroa, MD**  
Psychiatrist  
Sees mostly Adult Patients  
Honesdale Women's Health Center  
and Highland Physicians FHC  
In-person and telehealth visits



**Breann Striefsky, PMHNP-BC, FNP-BC**  
Medication management  
Sees Pediatric and Adult Patients  
Carbondale FHC and Forest City FHC  
In-person and telehealth visits



**Kayla Esterline, PA-C**  
Medication management  
Sees Pediatric Patients  
Sterling Pediatric Center  
In-person and telehealth visits



**Barbara Chopyk, LCSW**  
Therapist  
Sees Pediatric and Adult Patients;  
Group Therapy  
Hamlin FHC  
In-person and telehealth visits



**Shawn Armstrong, LPC, CAMSII**  
Therapist  
Sees Pediatric and Adult Patients  
Highland, Carbondale and Forest City  
FHCs  
In-person and telehealth visits



**Bonnie Burch, LSW**  
Collaborative Care Manager  
Behavioral interventions +  
Measurement based care  
Adults only  
Telehealth only



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# A Day of **Health,** **Connection** and **Community** **Impact**



WAYNE MEMORIAL COMMUNITY HEALTH CENTERS

Unity in the Community, Wayne Memorial Community Health Centers' (WMCHC) first annual health and wellness event held June 12th, brought our mission to life by meeting people where they are --- in the heart of the community.

Free to the public, nearly 500 people attended the gathering at Honesdale Central Park to enjoy food, prizes, family fun and live music. With numerous vendor booths onsite individuals and families found a welcoming space to learn about their health, ask questions and connect with trusted healthcare professionals and local partners.



This event wouldn't have been possible without our generous sponsors, committee members, employees, volunteers, vendors and The Lighten Up Band.

# MANY THANKS TO OUR SPONSORS



## WELLNESS

Grimm Construction  
HNB Bank  
Pioneer Construction  
Wallis Electric  
Construction  
Wayne Memorial  
Hospital



## GOLD

The Dime Bank  
MFHS  
The Prescription Center  
The Reschini Group  
Stephens Pharmacy  
/ Northeast Med-Equip  
Ufberg & Associates



## SILVER

CSE Services, LLC  
Dirlam Bros.  
Lumber Co.  
Highmark



## BRONZE

Dunmore Roofing  
& Supply Co.  
NEP Telephone  
/ Penn Broadband



## Community Partners / Vendors

- Himalayan Institute
- The Human Resources Center Inc.
- Honesdale National Bank
- Lacawac Sanctuary Foundation
- Lackawaxen EMS /Ambulance
- MyCIL NEPA Center for Independent Living
- Maternal Family Health Services
- PA Department of Health
- RuckFIT Wellness
- Salvation Army Ladore Retreat & Conference Center
- TM with Jim and Nina Meade
- Together for Health Dental Center
- Victims' Intervention Program
- Wayne County Family Center
- Wayne Memorial Hospital
- Wayne County Arts Alliance
- WMCHC Outreach & Enrollment



# COMMUNITY ENGAGEMENT

## We'll See You Out in the Community

The Wayne Memorial Community Health Centers team proudly participated in several community outreaches during 2025. These opportunities helped us strengthen relationships, educate the public and provide resources across our multi-county service area. Dedicated staff could be found at children's health fairs, National Night Out celebrations, parades, high school reality fairs, senior expos, private businesses and public libraries.

- Wayne County Agriculture Day
- Mobile Dental Services onsite at local schools
- Wayne County Transition Fair
- Reality Fairs at Wallenpaupack and Honesdale High Schools
- VIP Medical Advocacy Conference
- Carbondale YMCA Healthy Kids Day
- Lyme Presentation at Top Notch Distributors and Northern Wayne Library
- WMCHC Unity in the Community Health & Wellness Event
- Complex Medical Needs Expo
- National Night Out @ Hemlock Farms and Hawley Bingham Park
- Pike County Senior Expo
- Hamlin Safe Kids
- Pike County Transition Fair
- The Cooperage Project's Senior Resource Fair
- Wallenpaupack Girls Soccer Tournament
- Honesdale Jaycees Halloween Parade
- Carbondale Citywide Trunk or Treat
- Wayne County System of Care Trunk or Treat
- Hamlin Rotary Club Trunk or Treat
- Carbondale Tinsel Trail Lighting
- Carbondale Christmas Parade
- Zipper Junction Toy Drive Collection
- Angel Tree Toy Donation



Overall, WMCHC's community presence gave us the potential of reaching more than **4,500** people.

# Community Health Needs Assessment 2025 Completed

Every three years, Wayne Memorial Community Health Centers and Wayne Memorial Hospital survey the public to help identify the most critical community health needs across their service area. The process consists of focus groups, interviews with key stakeholders and a public survey.

Findings of the 2025 Needs Assessment revealed several primary health-related needs including:

- Challenges in access to care and transportation** - WMCHC's rural service area has limited public transportation and ambulance services for a large geographic area which hinders access to care especially for households with limited vehicle access.
- Increased need for mental health services** - Despite WMCHC's addition of qualified mental health providers, the need still outpaces the availability of services.
- Lack of transitional senior housing** - Despite its large elderly population, the region has no transitional senior housing options to promote safe living.
- Health literacy** - Inability to use and understand online tools, not knowing what level of care to access and how to navigate the healthcare system is challenging for many.
- Vaccine hesitancy** - Vaccine compliance in school age children has decreased in the region.
- The most frequently reported health concerns** respondents reported within their own households included **high blood pressure, mental health issues and overweight/obesity.**

To view the results of the 2025 Community Health Needs Assessment, [visit wmchc.net](http://www.wmchc.net).



## Staff Pays It Forward to Help Those in Need



**\$2981** TOTAL DONATED

In a display of ongoing community spirit, Wayne Memorial Community Health Center staff donated a total of \$2981 through the organization's "Pay It Forward" program. The third Friday of each month staff are asked to contribute \$5 in return for dressing casual at work for the day. Worthy causes in 2025 included support for veterans and colleagues in need, Breast Cancer research, stocking shelves of local food pantries, toys for kids at Christmas and outreach to a family who lost their home in a fire.

## Child Car Seat Loan Program

Buckle up Baby! WMCHC facilitates a Car Seat Loan Program from within its Honesdale Pediatric Center at 1837 Fair Avenue. The program is headed up by Allyson Pretty-Hopkins, CCHW, who is the center's lead care coordinator and also a Child Passenger Safety Technician (CPST) certified and trained by Safe Kids Worldwide to complete child car seat checks. Allyson explained the loan program is for "families at risk of being without appropriate car seats" but stressed it's available to anyone in the community free of charge.

If interested in either scheduling a car seat check appointment or to learn more about the Car Seat Loan Program, contact Allyson at 570-253-5838, ext 133.

## BUCKLE UP BABY!





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# Collective Impact Forum with Community Partners

Wayne Memorial Community Health Centers (WMCHC) in partnership with Wayne County Community Foundation hosted a Collective Impact Forum at Ladore Conference Center in Waymart on August 14th. The goal for the convening, which brought together representatives of more than 30 organizations, was to explore a collective impact approach to address top primary health needs identified through Wayne Memorial Hospital and Wayne Memorial Community Health Centers 2025 Community Health Needs Assessment. Featured were a Keynote Speaker on Collective Impact and an overview of the Wayne Memorial 2025 CHNA findings prepared by The Institute for Public Health, Research & Innovation, East Stroudsburg University. Additionally, break out groups met to discuss existing efforts, identify gaps and explore ways to partner moving forward on the following topics:



- Access to Care and Transportation
- Behavioral Health
- Transitional Senior Housing
- Health Literacy
- Vaccine Hesitancy
- Obesity

## ➤ Organizations INVOLVED

- Beyond Measure 2.0. LLC
- The Cooperage Project
- Greater Carbondale YMCA
- Growing Older Together
- The Honesdale National Bank
- HRC Inc
- Inglis Self-Determination Housing of Pennsylvania
- Integrative Counseling Services
- Lackawanna College
- MFHS
- Moses Taylor Foundation
- NeighborWorks NEPA
- NEPA Long Term Care Association
- Northeast Pennsylvania Area Health Education Center
- Northeast Sight Services
- PA Office of Vocational Rehabilitation
- Pocono Mountains Visitors Bureau
- St. Joseph's Center
- St Joseph's Trinity Childcare Center
- Senator Lisa Baker's Office
- Senator Rosemary Brown's office
- Scranton Counseling Center
- Special Olympics Pennsylvania
- Stourbridge Tech Hub
- Susquehanna County Interfaith
- U.S. Congressman Rob Bresnahan's Office
- United Neighborhood Centers
- United Way of Lackawanna, Wayne & Pike
- Wallenpaupack Area School District
- Wayne County Area Agency on Aging
- Wayne County Community Foundation
- Wayne County Family Center
- Wayne County Housing Department
- Wayne County Human Services
- Wayne County Veterans Affairs
- Wayne Memorial Community Health Centers
- Wayne Woodlands Manor
- Wayne Memorial Health System
- Wayne Tomorrow!



Representatives of more than 30 organizations, came together to explore a collective impact approach to address top primary health needs.

## New providers **welcomed** in 2025



Nicholas **Ahn**, MD



Emma **Connolly**, PA-C



Keishla **Figueroa**, MD



Debra **Georgetti**, MD



Jessica **Giannetti**, CRNP



Megan **Grady**, LCSW



Tuhin **Gupta**, MD



Taylor **Hook**, PA-C



Shristi **Kharel**, MD



Ricky **Korb**, LSW



Sara **Kovalchik**, CRNP



Mark **Murnin**, DO



Ferney **Paez**, MD



Catherine **Patrick**, DO



Alyssa **Sheluga**,  
PMHNP-BC



Scott **Tiberi**, AGPCNP



Heather **Walters**, PA-C



Katie **Waldrep**, FNP

**Serving our community through  
skill and compassion!**



## BUILDING THE FUTURE OF HEALTHCARE

Wayne Memorial Community Health Centers (WMCHC) played an important role in shaping the next generation of healthcare professionals during 2025 by providing clinical rotation opportunities for 25 students across multiple disciplines at various office sites – from primary care to women’s health to walk-in care.



University of Scranton	→	<b>14</b> Registered Nurses
Misericordia University	→	<b>4</b> Physician Assistants
King’s College	→	<b>3</b> Physician Assistants
Bloomsburg University	→	<b>1</b> Family Nurse Practitioner
Binghamton University	→	<b>1</b> Nurse Practitioner
Chamberlain University	→	<b>1</b> Nurse Practitioner
University of Pennsylvania	→	<b>1</b> Family Medicine Resident
		<b>1</b> Geriatric Medicine Resident
A. T. Still University	→	<b>2</b> Medical Students

By opening our doors to students from regional colleges and universities, we helped bridge the gap between classrooms and real-world patient care.

## EMPLOYING PROVIDERS WHO SHARE OUR MISSION



Recruiting dedicated providers is essential to fulfilling Wayne Memorial Community Health Centers’ (WMCHC) mission. We actively recruit physicians, nurse practitioners, physician assistants, nurse midwives, dentists and behavioral health providers who demonstrate a commitment to delivering patient-centered care in a rural area. As a Federally Qualified Health Center (FQHC), we promote the Pennsylvania Primary Loan Repayment Program and the National Health Services Corps. In exchange for a service commitment with WMCHC, eligible providers can receive repayment funding to help reduce their educational debt.

To date, **more than 30 providers** at WMCHC have benefited from these programs, supporting their ability to build meaningful careers all while improving access to care for our patients.

## SUCCESSFUL PROVIDER RECRUITMENT

Wayne Memorial Community Health Centers (WMCHC) continues to strengthen access to essential services through successful provider recruitment. By attracting skilled professionals to practice at our centers, WMCHC has been able to expand appointment availability resulting in care offered to **700 additional behavioral health patients as compared to 2024**. Additionally, **more than 1,800 patients benefited from our new Integrated Behavioral Health Services**.

# INNOVATION AND ADVOCACY

In 2025, WMCHC's team championed innovation and advocacy in healthcare by speaking out about proposed Medicaid cuts, hosting a PACHC webinar guiding organizations on achieving Hypertension Control Champion status, and educating peers with knowledge to help patients safely and effectively use AI tools.



# DEVELOPMENT & EDUCATION

## Family Medicine Residency Program **Underway**

Wayne Memorial Community Health Centers' Family Medicine Residency Program had the pleasure of welcoming its first group of resident physicians in July 2025.

A Resident Doctor is a doctor who has completed medical school and is currently in their three-year training program. These individuals work under daily, direct supervision of WMCHC attending physicians and advanced care providers. Curriculum covers care areas such as adult medicine, pediatrics, OB/GYN, behavioral health, geriatrics, preventive medicine and medical procedures.

WMCHC's Family Medicine Resident Physicians, Dr. Anas Slaibi, Dr. Al Narayan, Dr. Luisa Devia and Dr. Kevin Marsh, were chosen from hundreds of applicants. After narrowing the field down to 15 virtual interviews, WMCHC invited only 9 individuals to meet in-person before selecting the final 4.



Dr. Anas Slaibi



Dr. Luisa Devia



Dr. Al Narayan



Dr. Kevin Marsh

Gratitude goes out to all of the WMCHC team members who supported our residents which contributed to the success of this first year - faculty, preceptors, guest lecturers and coordinators.

## Supporting NEW Providers to **Thrive**



"I am grateful for the opportunity to participate in this program and would highly recommend it to all new advanced practice providers"

— Maggie Orchard, DNP, CRNP, FNP-C

Wayne Memorial Community Health Centers (WMCHC) is committed to the ongoing growth, development and skill building of its advanced practice providers through a partnership with ThriveAP, ThriveAP is a virtual education resource offering curriculum in 14 programs including women's health, urgent care and family medicine. WMCHC providers who enroll in a cohort are committed to 90-minute weekly sessions.

The program is taught by advanced practice providers to develop existing clinical foundation and offer support and mentorship.



**"Great presentation, a lot of great information and useful charts and summaries."**

**"Excellent interpretation of x-rays and to think outside the box with alternating injuries."**

*Quotes from WMCHC Program Participants*



## CAREER BUILDING OPPORTUNITIES AT WMCHC

Wayne Memorial Community Health Centers (WMCHC) supports workforce development through paid-training programs with free tuition for those who remain employed by the organization. Participants gain hands-on experience and mentorship right within our health center sites.

### Medical Assistant Training

In October of 2025, WMCHC celebrated six new graduates of its medical assistant training program -- the largest class yet! WMCHC has been offering this unique educational / employment opportunity in partnership with the National Institute for Medical Assistant Advancement (NIMAA) since 2022. To date, 20 participants have completed the program. Students are offered externships, skill labs, free tuition and employment during an eight-month training period.

Online instruction is conducted through NIMAA. In addition to the dedication and hard-work of each student, key players contributing to the success of the MA Program are Site Facilitator Jo-Ann Sames, RN, Lead Preceptors Maria Emiliani and Danielle Mantione and the many preceptors who have taken inspiring MAs "under their wing" on a day-to-day basis. WMCHC is grateful to its 2025 staff preceptors including: Ashley Church, Laura Cottell, Danielle Mantione, Amy Rieman, Heather Schumacher and Cindy Wilkerson.



### Dental Assistant Training



Through a partnership with the University of Pittsburgh, WMCHC offers a four-month long Dental Assistant Training Program. The program is a combination of online learning and clinical training at one of WMCHC's two dental sites. WMCHC has had two graduates thus far with two more preparing to start in April of 2026. Dental Assistants within our organization have furthered their education to become Expanded Function Dental Assistants or EFDAs. EFDAs perform duties including advanced, state-certified restorative procedures, such as placing fillings and sealants.



*"I enjoy being part of a team that helps give people their smiles back! Continuing my education as an EFDA will allow me to do even more. WMCHC's Dental Assistant Training is a great program for those who want to start their career in the dental field." —Briony Castellanos*

To learn more about **WMCHC's Medical Assistant or Dental Assistant Training Programs**, email Anthony at [peregrian@wmh.org](mailto:peregrian@wmh.org) or visit the career page at [www.wmchc.net](http://www.wmchc.net).



## EMPLOYEE FOCUS



### EMPLOYEE EMERGENCY FUND

An Employee Emergency Fund designed to provide limited financial assistance to Wayne Memorial Community Health Centers (WMCHC) employees experiencing temporary economic hardship was established in 2025. The program is funded through fundraising efforts, donations and grants. Qualifying events include death of an immediate family member, home fire, serious illnesses or a critical injury. In keeping with the longstanding tradition of generosity within the “WMCHC Family” this program exists to give back to colleagues in their greatest time of need. Since launching, the program has benefited six employees with **a total of \$11,200 distributed.**

### Physicians Pass Boards

Congratulations to two of Wayne Memorial Community Health Centers newest physicians upon notification of becoming board-certified by the American Board of Psychiatry and Neurology.

**Ferney Paez, MD, Honesdale Behavioral Health Center and  
Keishla Figueroa, MD, WMCHC Integrated Behavioral Health Program**



### WMCHC Staffer Receives Innovation Award at State Level

Rebecca Lalley, LPN, clinical coordinator / office supervisor, at the Honesdale Family Health Center received the 2025 Innovation Award from the Pennsylvania Association of Community Health Centers (PACHC). The Awards for Primary Care Excellence (APEX) ceremony was held in October during PACHC’s annual Conference and Clinical Summit in Lancaster, PA. Lalley was one of two individuals to receive the honor which recognizes health center employees across the Commonwealth who “produced a measurable impact on performance, productivity, quality or competitiveness” which shows potential for wider influence or replication on a larger scale.

## ORGANIZATION AWARDS & RECOGNITION

### PROCLAMATIONS PRESENTED

August 3rd to August 9th 2025 was observed as National Health Centers Week! Representatives of Wayne Memorial Community Health Centers were presented with proclamations from both Wayne and Pike County Commissioners in gratitude for providing high-quality, affordable, comprehensive primary and preventative health care to the community.

#### WAYNE COUNTY



#### PIKE COUNTY



WMCHC has been recognized for its overall delivery of care based on benchmark clinical quality measures. **We Rate!**





Wayne Memorial  
*Community Health Centers*

# 2025 **IMPACT** REPORT

Thank you to our **Board of Directors**

Greg Capitolo, Chair  
Michelle Wonders, Vice Chair  
Steve Guccini, Finance Chair  
Cinda Tietjen, Secretary  
John Brennan  
Charlie Curtin

Dr. Carrie Demers  
Danielle Hanson  
Tim Knapp  
Pamela Sader-Treanor  
Judith Vegh

## Sneak **Peek** in 2026

**Sterling Pediatric Center Renovation** – Renovations are being made to accommodate pediatric walk-in care at the existing site located at 62 Industrial Park Road in Lake Ariel.

**School Based Health Center** – WMCHC has secured \$720,000 in grant funding to establish a school-based health center. The state-of-the-art mobile unit will be launched in partnership with the Wallenpaupack School District in fall of 2027. The “clinic on wheels” will provide high-quality healthcare directly on school campuses reducing missed classroom time for students and staff while allowing access to the care they need to stay healthy.

**Pike Family Health Center Expansion** – Plans to expand the Pike Family Health Center located in Lords Valley will make way for additional pediatric exam rooms.